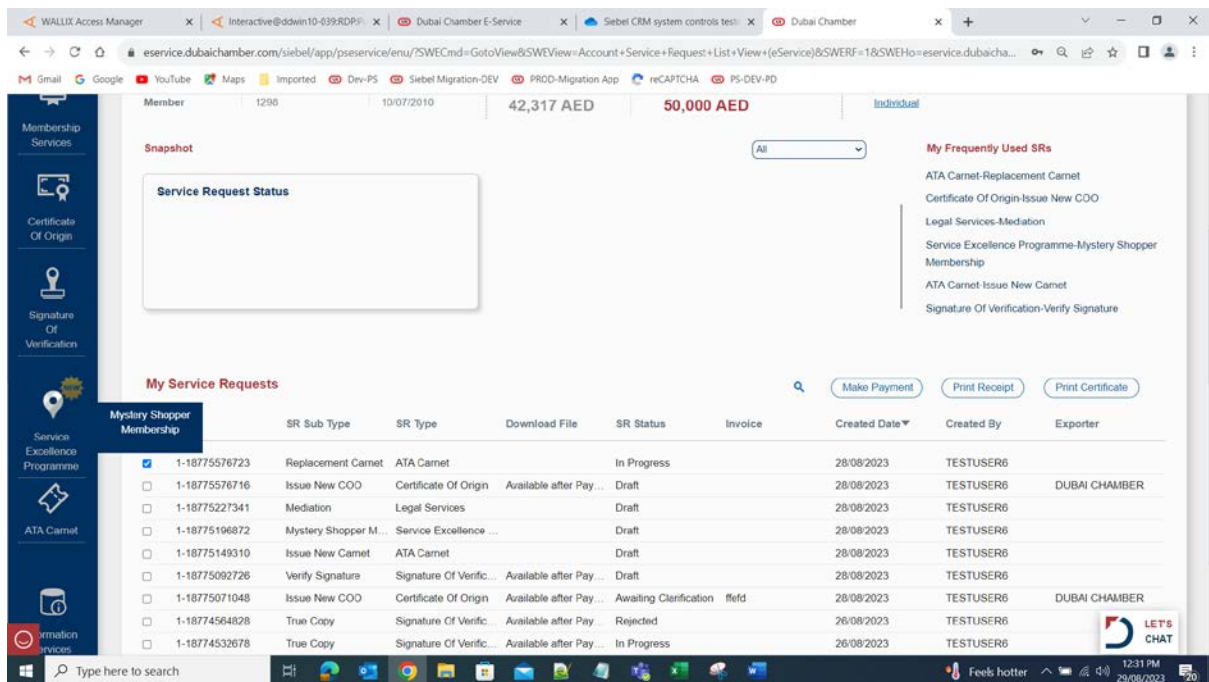
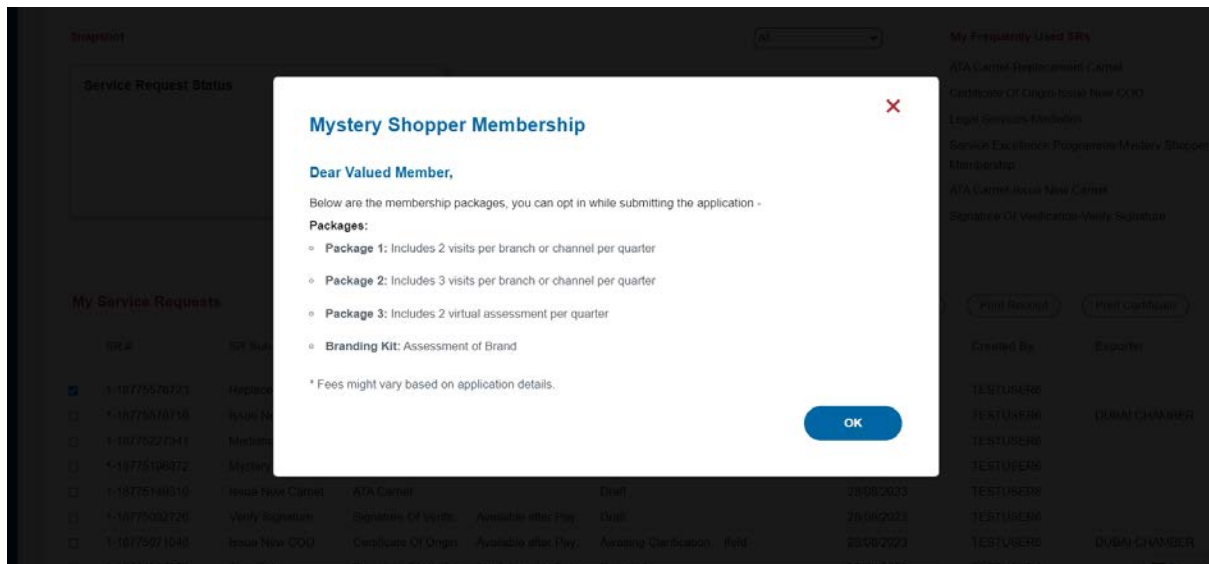


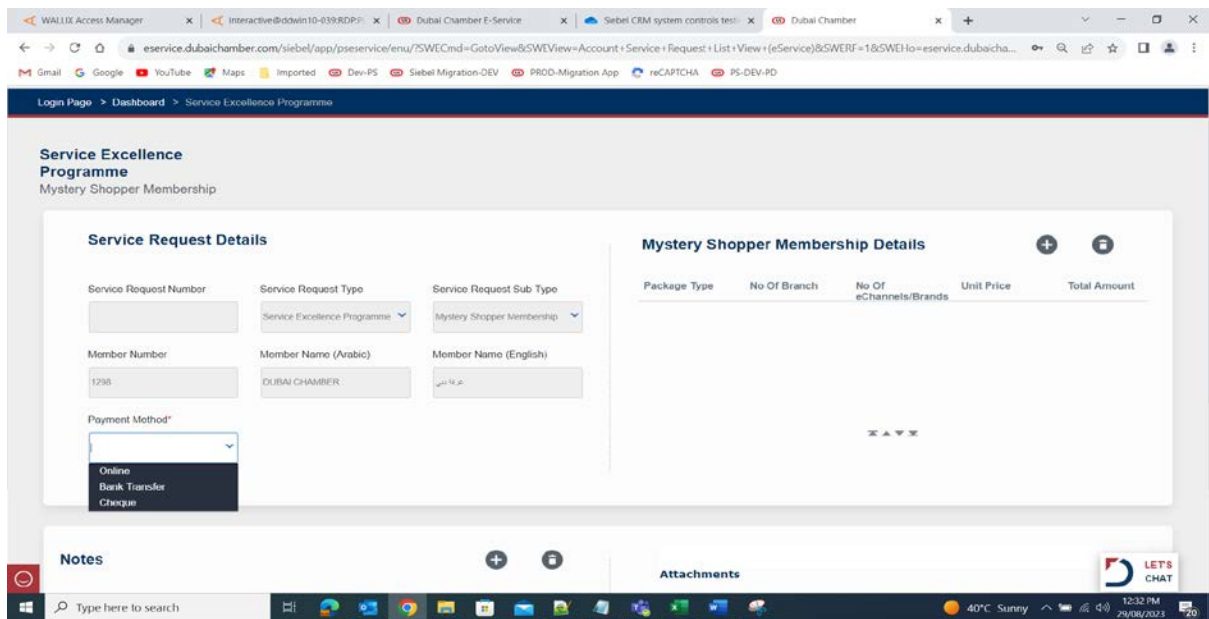
1. Login to eService/ Register as New User - below Dashboard will appear with the service available under Individual/Member tabs.



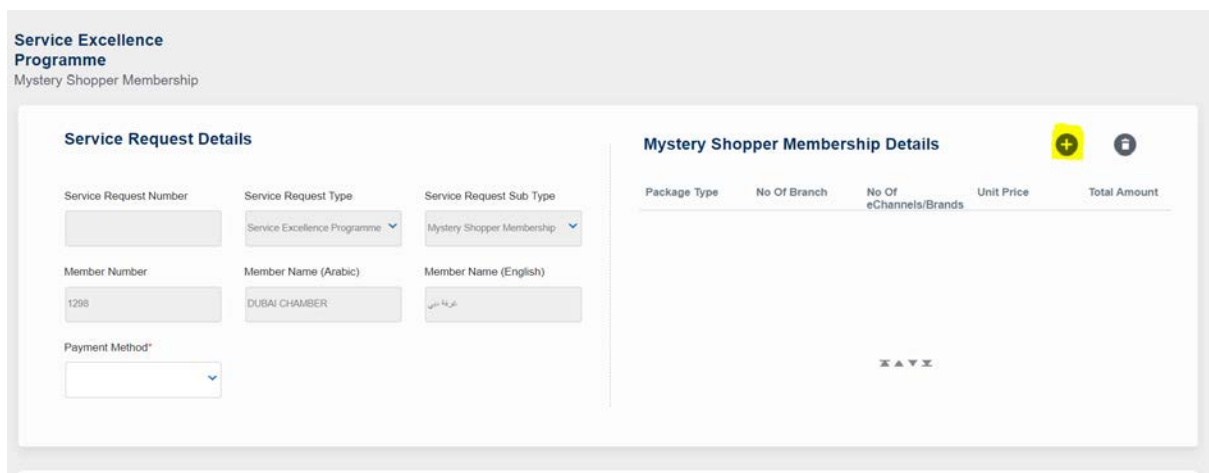
2. Information about the service, Click OK to proceed with applying the application



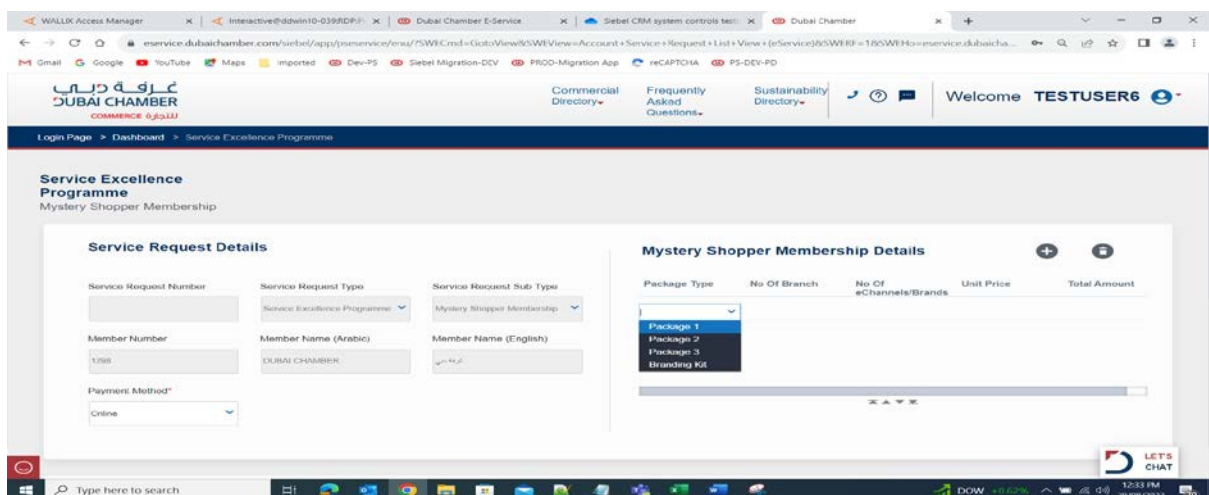
### 3. Please select "Payment Method" – Online/Bank Transfer/Cheque



### 4. Click on "+" icon as highlighted below to add Membership package details -



### 5. Select the Package Type from list as shown below -



## 6. Add No of Branches/eChannels based on Package type selection –

**Service Request Details**

Service Request Number:

Service Request Type: Service Excellence Programme

Service Request Sub Type: Mystery Shopper Membership

Member Number: 1298

Member Name (Arabic): DUBAI CHAMBER

Member Name (English):

Payment Method\*: Online

**Mystery Shopper Membership Details**

Package Type	No Of Branch	No Of eChannels/Brands	Unit Price	Total Amount
Package 1	10		450	

## 7. Click on Submit button to proceed with payment

**Notes**

Note to Contact Person	Date	Description
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**Attachments**

Document Types: Supporting Documents

Search For File To Upload:

Upload

Save As Favourite | Cancel | Submit

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## 8. Click on "Pay Now" button to make online payment -

The screenshot shows a web browser window with multiple tabs. The active tab is 'Dubai Chamber E-Service'. The URL is [eservice.dubaichamber.com/siebel/app/pservice/enu/?SWECmd=GotoView&SWEView=DC+Service+Request+Confirmation+Page&SWERF=1&SWEHo=eservice.dubaichamber.c...](https://eservice.dubaichamber.com/siebel/app/pservice/enu/?SWECmd=GotoView&SWEView=DC+Service+Request+Confirmation+Page&SWERF=1&SWEHo=eservice.dubaichamber.c...). The page title is 'COMMERCE للتجارة'. The breadcrumb navigation is 'Login Page > Dashboard > Confirmation Page'. The main content area is titled 'SR Details' and contains a table with the following data:

SR#	Date	SR Sub Type	Amount in AED
1-18779039268	08/29/2023 12:32:24 PM	Mystery Shopper Membership	4,500.00

Below the table is a 'Pay Now' button. At the bottom of the page, there is a 'Dear Valued Customer' section with the text: 'Your service request has been created successfully, please proceed to make the Online Payment.' and a 'Confirmation Page' button. There is also a 'Find your nearest DC Center' button and a 'New SR' button.

The screenshot shows a payment gateway window titled 'Welcome to Dubai Pay - Google Chrome'. The URL is [epayment.dubai.ae/ePayHub/Authentication/SPServlet?token=49CD8905B9A9C70EDC34603211C2782C21A25C750682F9A6D5AF4BC298B86CB53F5C346D52951DF7F13362DF8DF69648...](https://epayment.dubai.ae/ePayHub/Authentication/SPServlet?token=49CD8905B9A9C70EDC34603211C2782C21A25C750682F9A6D5AF4BC298B86CB53F5C346D52951DF7F13362DF8DF69648...). The page displays the 'dubaipay' logo and 'دبي دبي DIGITAL DUBAI'. The payment details are as follows:

- Dubai Chamber · #334107004
- Payment Method:  Credit Card,  Noqodi
- Contact Info: Email , Mobile
- Total Amount: 4500.00 AED

There are 'Cancel' and 'Pay' buttons. Below the buttons, it says: 'By tapping on "Pay" you are agreeing with our [Terms & Conditions](#)'. At the bottom, there is a footer with 'For more inquiries please call 600 560 000' and 'Copyright © 2022. All rights reserved.'